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**GAYATHRI NICAD POWER
PRIVATE LIMITED**



Solar Batteries

UPS / Home Appliances Batteries

WARRANTY Terms & Conditions

Terms & Conditions

1. Batteries are warranted against all defects in material and workmanship.
2. The warranty is applicable only if, that the battery is returned unopened and complete with electrolyte.
3. The right of option, to determine whether a battery needs repair or total replacement lies with the GNPL Company.
4. All liabilities under this warranty shall cease if the battery is
 - a. Transferred to any other party other than the original purchaser.
 - b. Used in any application other than that for Inverter or Home UPS.
 - c. Found to have used along with Lead Acid batteries including usages of accessories like mug, funnel, and other mixing equipments meant for Lead Acid batteries.
 - d. Operating the battery beyond the specified voltage current range specified in the instruction card.
 - e. Adding additives, dopes or anything other than that of pure de-mineralized water or distilled water added to electrolyte.
 - f. Out of warranty period.
5. This warranty does not cover the following:
 - a. Defects or Damages to the battery caused by accidents, fire, faulty electric system , short-circuiting of battery, negligent maintenance, incorrect charging filling or improper handling or service of the battery by unauthorized dealer or electricians, willful abuse, tampering ,destruction by fire, collision, theft or recharging.
 - b. Breakage of container and cover or breakage or deformation of terminal due to mechanical shock like hammering, dropping of battery due to poor handling.
 - c. Damage to the battery due to contamination of electrolyte. The electrolyte used must be Potassium Hydroxide (KOH) solution as per

GNPL Manufacturing standard. For topping up purpose, pure distilled water or distilled mineral water.

- d. Recharging which shall be billed extra.
 - e. Failure of battery due to improper topping up and operating the battery with electrolyte with less than min level marking.
 - f. Battery operated in discharged condition for long period.
6. This warranty card must accompany all claims arising within the warranty period. The charging system and electrical circuit of the Inverter or Home UPS system shall be checked by the Company authorized personnel or Dealer before finalizing settlement of any warranty claim.
7. The warranty period is subjected to the following terms and conditions:
- a. For electrolyte preparation acid used must confirm generally to GNPL manufacturing standard.
 - b. Battery grade distilled water or distilled mineral water to be used.
 - c. All batteries should have label sticker as given underneath. Warranty will be void if the label sticker is removed or tampered with.
 - d. In case of any deviation in the above, the warranty shall be null and void.
 - e. Any tampering or over-writing of serial No. or Mfg Code or Label Sticker on the warranty card or the battery will invalidate the warranty claim.

| Battery Type | Warranty Period | Warranty Terms |
|----------------------------|---|---|
| GNP Range (UP TO 100Ah) | Between 0 till 60 Months | Free Repair / Replacement subject to conditions mentioned in Warranty Card. |
| | More than 60 Months, but less or equal 120 Months | Repair / Replacement with new battery as per condition, which will be made available at prorate basis |

The above are Indicative & Standard only for information. Company reserves the right to change the above & standard terms at any point of time. Please check with Warranty Terms & Conditions at the time of purchase for the warranty period of the battery.

CONTACT US

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